

COMPLAINTS

wCap Limited operates a complaints resolution process and will respond to any written complaint. A copy of the process is available on request. Complaints may be lodged using the contact details above or to info@wcapltd.com. If you are dissatisfied with our response, you may escalate to wCap Limited's Compliance Officer at admin@wcapltd.com. If still dissatisfied, you may refer your complaint to the Competition and Consumer Protection Commission (CCPC), the Securities and Exchange Commission (SEC), or any other relevant regulator for Investment Service Providers. This process gives you a redress mechanism for any advice you believe was inappropriate.

ONLINE TERMS AND CONDITIONS

Please read these Terms and Conditions ("T&Cs", "Terms") carefully before using our online services or the website at <http://wcapltd.com>, operated by wCap Limited.

DEFINITIONS

In these T&Cs, the following words and phrases have the meanings below, unless otherwise stated:

"T&Cs" or "Terms" means the Terms and Conditions on this page, and all matters associated, incidental, or related to them.

"Us", "We", or "Our" means wCap Limited.

"User" or "You" means a Visitor or a Registered User.

"Visitor" means any person using this website who is not a Registered User.

"Website" means <http://wcapltd.com>.

"Registered User" means an existing client or someone who has submitted a proposal or investment deck through our platform.

"Content" includes, but is not limited to, text, graphics, user interfaces, visual interfaces, photographs, trademarks, logos, sounds, music, artwork, and computer code on or associated with the Website.

WEBSITE OWNERSHIP AND T&CS APPLICATION

wCap Limited is the lawful, beneficial, sole, and exclusive owner of this website. These Terms apply to all Visitors, Registered Users, and others who access or use this service.

AGREEMENT TO T&CS

By using this website, you agree to these Terms and Conditions, forming a binding agreement between you and wCap Limited, and confirm that you have read, understood, and accepted the content. If you use or access the Website on behalf of a third party, that third party is also bound by these T&Cs. If you disagree with any part of the Terms, please do not use or access the website or its online services.

CONTENT

Our website lets you post, link, store, share, and otherwise make available information, text, graphics, videos, or other material ("Content"). You are responsible for your Content, including its legality, reliability, and appropriateness. wCap owns and controls all Website content and holds the license to it, protected by intellectual property and competition laws.

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